

THE SATISFACTION GUARANTEE

For ACUVUE® Brand Contact Lenses

If, for any reason, you are not 100% satisfied with ACUVUE® Brand Contact Lenses, return them within 90 days and get your money back.*

*Other terms and restrictions apply. See back for details.

ACUVUE®

THE DIFFERENCE IS REAL™



Exceptional comfort and crisp, clear vision, even in challenging environments.



Crisp, clear vision all day long.



Daily disposable convenience.



FOR MORE INFORMATION ASK YOUR EYE CARE PROFESSIONAL.

*Ask your Eye Care Professional which wear schedule is right for you.

ACUVUE® BRAND PROMISE

Thank you for trusting ACUVUE® Brand Contact Lenses with your vision. We promise to honour your trust by providing a family of products that delivers the highest levels of vision care and comfort. You can feel confident knowing that every product must pass our extensive quality control process before it is packaged and sold. It is our way of giving you a lifetime of satisfaction with ACUVUE®, the world's leading brand of contact lenses.

THE SATISFACTION GUARANTEE

ACUVUE®
THE DIFFERENCE IS REAL™

Your Name _____

Your Address _____

City _____ Province _____ Postal Code _____

(All fields above are required)

Periodically, Johnson & Johnson, the makers of ACUVUE®, and other Johnson & Johnson companies send relevant information and special offers (trial offers, contests, promotions) to our most valued customers. Would you be interested in receiving these updates? Yes No
If you checked YES, please provide the following information:

E-Mail address _____

Gender: M F Date of birth _____

(DD/MM/YYYY)

Is this the first time you have purchased ACUVUE® Brand Contact Lenses? Yes No

What ACUVUE® Brand product are you returning?

- ACUVUE® OASYS™ Brand Contact Lenses with HYDRACLEAR® Plus
- ACUVUE® OASYS™ Brand Contact Lenses for ASTIGMATISM
- ACUVUE® ADVANCE™ Brand Contact Lenses with HYDRACLEAR®
- ACUVUE® ADVANCE™ Brand Contact Lenses for ASTIGMATISM
- ACUVUE® 2 Brand Contact Lenses
- 1•DAY ACUVUE® or 1•DAY ACUVUE® MOIST™
- ACUVUE® Brand BIFOCAL Contact Lenses
- ACUVUE® 2 COLOURS™ Brand Contact Lenses

What brand of contact lenses, if any, were you wearing before you purchased ACUVUE® Brand Contact Lenses? _____

Why are you returning your ACUVUE® Brand Contact Lenses?

I prefer (Check all that apply):

- The comfort of other contact lenses/glasses
- The cost of other contact lenses/glasses
- Not wearing any contact lenses
- The vision from other contact lenses/glasses
- The ease of use of other contact lenses/glasses

Please complete all 5 steps within 90 days to receive your reimbursement cheque:

1. Complete an original reimbursement certificate and include up to 2 opened product boxes of ACUVUE® Brand Contact Lenses AND unopened contact lens blister packs (at least 2 lenses per box is required for ACUVUE® ADVANCE™ Brand, ACUVUE® OASYS™ Brand, ACUVUE® OASYS™ Brand for ASTIGMATISM, ACUVUE® ADVANCE™ Brand for ASTIGMATISM, ACUVUE® 2 Brand, ACUVUE® Brand BIFOCAL and ACUVUE® 2 COLOURS™ Brand; at least 15 lenses per box is required for 1•DAY ACUVUE® Brand and 1•DAY ACUVUE® MOIST™ Brand).
2. Attach copy of receipt for product purchase.
3. Unopened boxes of product must be returned to the original place of purchase for refund or exchange in accordance with seller's policies.
4. Mail to: ACUVUE® Satisfaction Guarantee
P.O. Box 12318, Saint John, NB E2L 4M7
(Please allow 4-6 weeks for delivery of your refund cheque.)
5. Keep a copy of your paperwork for your records. See Terms and Conditions.

Terms and Conditions:

Offer valid for Canadian residents only. Offer not valid where prohibited by law. Claim must be received within 90 days of product purchase date. **Last valid date of purchase: 12/31/10.** Limit one reimbursement claim per person. Maximum value of reimbursement for open boxes:

- ACUVUE® OASYS™ Brand Contact Lenses with HYDRACLEAR® Plus up to \$90
- ACUVUE® OASYS™ Brand Contact Lenses for ASTIGMATISM up to \$130
- ACUVUE® ADVANCE™ Brand Contact Lenses with HYDRACLEAR® up to \$90
- ACUVUE® ADVANCE™ Brand Contact Lenses for ASTIGMATISM up to \$130
- ACUVUE® 2 Brand Contact Lenses up to \$70
- 1•DAY ACUVUE® or 1•DAY ACUVUE® MOIST™ up to \$70
- ACUVUE® Brand BIFOCAL Contact Lenses up to \$120
- ACUVUE® 2 COLOURS™ Brand Contact Lenses up to \$120

Not valid with any other rebate offer. Photocopy of certificate not valid. Allow 4-6 weeks for delivery. No P.O. boxes, only street or rural addresses are acceptable. Not responsible for lost, late, or undelivered responses. **Notice to Consumers: If you or your eye care professional filed a claim for reimbursement from a third party payer (e.g., insurance company, employer group, etc.) for the purchase of this product, you must notify your payer about this refund.**

For questions about the Satisfaction Guarantee, please call 1-800-434-8506.

Important information for contact lens wearers: ACUVUE® Brand contact lenses are indicated for vision correction. Since all eyes are different, the lenses should only be worn on the wear and replacement schedule prescribed by your eye care professional. To find out if contact lenses are right for you, contact your eye care professional for an evaluation. To help avoid any serious problems during use, do not wear lenses if you have any eye infection, or experience eye discomfort, excessive tearing, vision changes, redness or other eye problems. Although rare, serious eye problems can develop. Therefore, it is important to talk to your eye care professional about proper wear and care of your lenses, including safety information.

Show us how you have any comments about the quality of ACUVUE® Brand Contact Lenses, please contact Customer Relations toll free at 1-800-267-5098.

ACUVUE®, ACUVUE® 2, ACUVUE® ADVANCE™, ACUVUE® OASYS™, 1•DAY ACUVUE®, 1•DAY ACUVUE® MOIST®, HYDRACLEAR®, LACREON™, and THE DIFFERENCE IS REAL™ are trademarks of Johnson & Johnson, Inc. ©Johnson & Johnson, Inc. 2009

AS-11-08-16 CE